

IT'S ALL ABOUT SAFETY: THE BAJAJ QUTE DISPUTE, DOMESTIC WORKERS


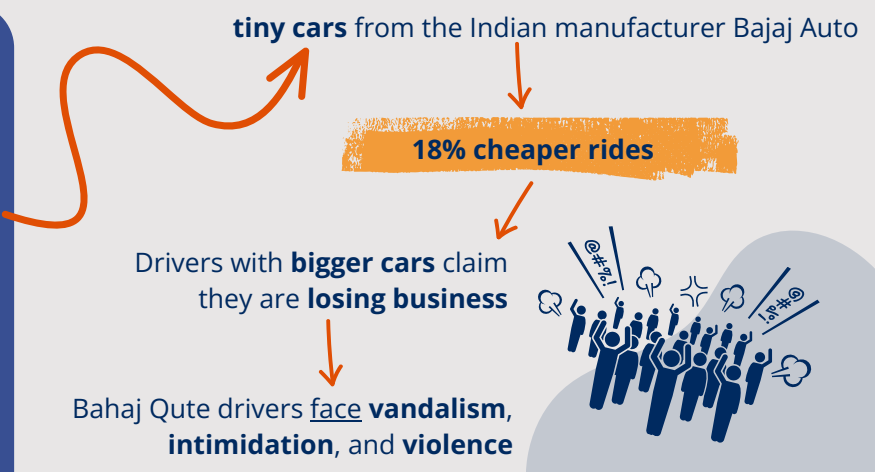
SOUTH AFRICA GIG ECONOMY OVERVIEW
MARCH 2024



Bolt

Bolt introduced the **Bajaj Qute** in July 2023, and despite safety concerns over its design, it is becoming the **preferred ride** for many Johannesburg residents.

Bolt Send, the new same-day parcel delivery service in Johannesburg North, is powered by a fleet of Bajaj Qute vehicles.

Almost all gig workers noted safety is a significant issue that plagues the day-to-day realities of their working lives.

Dr Tobias Kuttler, Fairwork

Food **delivery** and ride-hailing workers are constantly exposed to **violent crime**, such as **robbery** and **car hijacking**.

Domestic workers in South Africa report being compelled to work additional hours without pay.

Women often encounter requests from clients for **unpaid work** or **inappropriate tasks**.



1.2 million workers registered on SweepSouth's app

Platform economy is **reducing unemployment**. However, workers' safety and security situation is **worsening** across all sectors.

