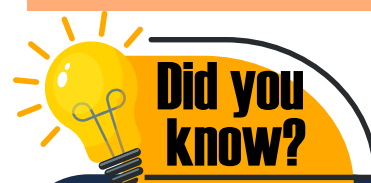


# RIDING THE GIG WAVE WITH INDIA'S EMERGING GIG WORKFORCE



**Uber** announced the launch of its flagship electric vehicle service, **Uber Green**, in **Kolkata**

- Flipkart, has launched its new grocery fulfilment centre (FC) in Jaipur, Rajasthan
- Amazon announced the expansion of Amazon Fresh to 130+ cities.
- Swiggy launches 'Handpicked' gourmet delivery service through Instamart
- Ola secured 107% year-on-year growth compared to June 2023.



- According to a Nasscom Aon report, India's gig workforce is projected to reach 23.5 million by 2030 up from 7 million in 2021
- Zomato sets Guinness record with 4,300+ delivery partners trained in first aid, in Mumbai





## What Did The Governments Do?

## CONDITION OF INDIA'S GIG WORKFORCE

### LOW PAY FOR WORKERS

The **TGPWU** is advocating for a **welfare board**, a single fare card with a **minimum guaranteed fare**, and social security for gig and platform workers.

### COMPLIANCE ISSUES

Delivery Service Provider Scheme 2023 puts the **burden of EV transition on cab aggregators**, delivery service providers and e-commerce entities in Delhi.

### BAD WORKING CONDITIONS

Gig workers have complained of **heat stroke and fainting**, with no health support from the companies they work for in India.

- The **Kerala Government** is working on **introducing legislation** to deal with problems faced by gig workers in the state.
- **Karnataka government** releases draft **bill for welfare** of platform-based gig workers.



## THE INHUMANE WORKING CONDITIONS OF AMAZON WORKERS

A worker's story from an Amazon warehouse in India highlights inhumane conditions: lack of rest areas, constant standing causing dizziness and exhaustion, frequent injuries, and a meager monthly wage of Rs 10,088, insufficient for basic living expenses.

The Telangana Gig and Platform Workers Union (TGPWU)



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